



TERMS AND CONDITIONS

- (A) All work carried out is strictly COD on completion.
- (B) All goods remain the property of Electralarm until final payment is made.
- (C) Extra items required such as accessible power points, telephone lines or ADSL splitter/filters will be at the expense of the client and are not included in any quotation. VOIP gateway is not compatible with Electronic Security Alarm Systems.
- (D) Quotation is based on a minimum 24 month monitoring period and early cancellation will require the contract to be paid out in full. Cancellation of a monitored Polled GPRS system will also incur a \$200 cancellation fee. No refund applies for early cancellation of a Monitoring Agreement. Cancellation of monitoring outside of contract requires a minimum of 3 months notice in writing.
- (E) Warranty: 12 months applies to all NEW equipment and installation or according to Manufacturers warranty.
- (F) All work carried out by Electralarm will be covered under the warranty clause (E), however, any service to the alarm system by outside contractors or unauthorised persons will void warranty and Electralarm will not be responsible for the effective operation of the system. On site service required due to work carried out by outside contractors will be charged at our service charge rate applicable at the time of the service
- (G) Should the hire of equipment be required due to difficult site access the cost is the responsibility of the purchaser/owner.
- (H) All prices include GST.
- (I) No responsibility will be accepted on equipment not directly supplied by Electralarm.
- (J) All quotations are valid for 30 days.
- (K) Orders will only be processed upon the receipt of a signed acceptance of the quotation, a signed acceptance of our terms and conditions and full payment of a 30% deposit.
- (L) A 2.5% surcharge applies to Visa and Master Card payments for all new installations.
- (M) The MAXON SD125 radio component of Safecom installations & the Sim Card component of Polled GPRS installations always remains the property of Electralarm.
- (N) By signing these Terms and Conditions you agree to pay Electralarm according to their stated Trading Terms.

PLEASE SIGN:

PLEASE PRINT NAME:

DATE:

DEPOSIT

QUOTE NO:

DATE PAID: